

TotalPay® Card - Cardholder Fee Schedule

To find the nearest in-network Allpoint ATMs, please visit www.allpointnetwork.com or call toll-free 1-877-809-0308.

Unlimited Use Free Services

Monthly Maintenance	Free
Allpoint in-network	
ATM Withdrawals	Free
Text Message Alerts*	Free
Purchases	Free
Web Card Management	Free
Monthly E-Statements	Free

Limited Use Free Services

Four free services per month

24-hour Automated Phone Service

One free service per pay period

Visa Member Bank In-Person Cash Withdrawal

Two free services per month

Web Access Money Transfer

One free service per month

Customer Service Representative

Additional Services and Other Fees

24-hour Customer Service

Automated Phone Service (<i>per call after 4 free per month</i>)	\$0.50
Customer Service Rep. (<i>after 1 free per month</i>)	\$2.00
Web Access Money Transfer (<i>after 2 free per month</i>)	\$2.00

Transaction Services

ATM Withdrawal <i>non-Allpoint</i>	\$2.00
ATM Decline (any ATM)	\$0.50
ATM Balance Inquiry (any ATM)	\$0.50
Visa Member Bank Cash Withdrawal <i>- per transaction after 1 free per pay period</i>	\$5.00
Negative Account Balance <i>- per transaction while negative</i>	\$10.00
Lost/Stolen Card Replacement	
- Regular Mail	\$10.00
- Expedited Delivery (shipping + replacement)	\$13.00

Please refer to the cardholder fee schedule that you received with your card for additional details.

Frequently Asked Questions

- **What if I never received my card or my card is lost, stolen, or damaged?** Call 1-877-ADP-4321 immediately! A new card will be sent to you.
- **How do I activate my card?** Call 1-877-ADP-4321 and follow the prompts. During the call you will be given your PIN (Personal Identification Number). Your PIN is the access code for PIN purchases and ATM transactions. Memorize this number and do not share it with anyone. Sign the back of your new card.

- **How can I check my balance to know how much money is on my card?** Visit www.mycard.adp.com to check your balance any time free of charge. While there, set up free Text Message alerts to be alerted of your balance and other account details*. You can also check your balance by calling 1-877-ADP-4321**.
- **Can I take the TotalPay Card with me if I leave my employer?** Yes. The card is yours to keep. Employers that offer direct deposit can put your pay on your card. Simply provide each employer with your card's ABA and DDA numbers. Call 1-888-516-9133 to obtain these numbers.

*Standard text messaging fees may apply from your carrier.

**Nominal fees may apply

Additional questions? Visit www.mycard.adp.com or call 1-877-ADP-4321.
(1-877-237-4321)